

Motrike Recumbent Bikes Warranty Policy

Motrike warrants all its new recumbent bike against defects in materials and workmanship for limited period.

Item	Warranty Time
Frame	5 years
Motor, controller and display	1 year
Other Components	1 year

This warranty does NOT cover the following:

- Damage caused by wear and tear, corrosion or damage at the surface coating.
- Damage caused by inappropriate use, inadequate care and maintenance, falls, crashes, overloading through excess weight, incorrect assembly or modifications.
- Using the bicycle for commercial purpose, such as rental or leasing

This warranty applies only to the original purchaser.

The warranty starts with the date of purchase (receipt of the dealer) of a new bicycle.

Warranty is only valid for original parts from Motrike. In case of warranty we will replace or repair the damaged part with a part of our choice or a new part equal to the old one (warranty obligation). We do not cover any transport, labor or any secondary costs.

In case of damage the buyer has to send the damaged parts to us so that we can check it, if asked to do so by us.

In the event of any action that falls under warranty the original warranty period will not be prolonged and no new warranty will be given.

Return Policy

Due to the large size of our bikes, and the associated freight costs, all sales of bikes are final. We are not able to offer a refund or credit. Of course, if the bike is damaged in shipping or defective in some way, please contact us right away and we'll take care of you.

Contact Us

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